

**Corrigendum – 3**  
(Published on NSIC website and CPP portal )

**02-July-2019**

**RFP No. SIC/HO/NSSH/CALLCENTRE/14/16-17**


**Request for Proposal  
for  
Selection of Agency for Call Centre Services on Outsourced Model**

1. With reference to Invitation for Proposal (page 6 of 60 of the said RFP dated 14-06-2019), the following changes are hereby notified to all prospective bidders:

| <b>Event</b>                              | <b>Original Date/Time</b>        | <b>Revised Date/Time</b>                  |
|---|----------------------------------|---|
| <b>Last Date of Submission of Offer</b>   | 04-07-2019<br>at 1500 hours      | <b>08-July-2019</b><br>at 1100 hours      |
| <b>Date of opening of Technical Offer</b> | 04-07-2019<br>at 1600 hours      | <b>08-July-2019</b><br>at 1200 hours      |
| <b>Date of Technical Presentation</b>     | 05-07-2019<br>1100 hours onwards | <b>08-July-2019</b><br>1430 hours onwards |

2. Pursuant to the aforesaid changes, the following Para on page 8 (Instructions to the Bidders) stands dropped and all bidders must come prepared for technical presentation at the revised date/time :

*“10. The time slot of making presentation on proposed solution for call center operations will be intimated to the Bidders separately.”*

  
2/7/2019  
(K K Sharma)  
General Manager (NSSH)