



Tender Ref. No.:

NSIC/CHEN/COMP/2019/05

TENDER DOCUMENT

for

Supply, Installation & Commissioning of Desktop Computers

The National Small Industries Corporation Limited

(A Government of India Enterprise)

Technical Services Centre,

Sector B24, Guindy Industrial Estate, ekkaduthangal,

Chennai - 600032.

Phone: 044-22252335/6/7

Email: ntscche@nsic.co.in

Website: www.nsic.co.in

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NOTICE INVITING TENDER

NSIC Technical Services Centre, Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032 invites sealed tender in Two bid system (Technical & Commercial bid in two separate envelopes) from eligible and qualified Original Equipment Manufacturers / Authorized Distributors of OEM / Authorized Dealers of OEM for the Supply, Installation & Commissioning of **Desktop Computers**.

The details are summarized below: -

a)	Tender number	Reference number for inviting bids through this tender is NSIC/CHEN/COMP/2019/05
b)	Eligible Bidder	Original Equipment Manufacturers (OEM) / Authorized Distributors of OEM / Authorized Dealers of OEM (as per the eligibility details placed in the tender at Para 2 of " Instructions to the Bidders ").
c)	Purchaser	The NSIC-Technical Service Centre, Chennai (A Government of India Enterprise) which is one of the Technical Centre of National Small Industries Corporation.
d)	Usage of Machine	The purchaser would place the machine in their educational training centre and shall be utilized for imparting skill and entrepreneurship development training.
e)	Scope of Tender	Supply, Installation, Commissioning, Comprehensive warranty of 3 years
f)	Specification/ Details of Desktop Computer	The detailed specifications of Desktop Computers are specified in tender and placed at Annexure-A
g)	Web page for details of tender	Webpage: https://nsic.co.in/tender/Current-Tenders.aspx The prospective bidders are advised to remain in touch with the website for any update in respect of this tender. No separate advertisement/communication will be sent to the individual and/or parties.
h)	Address of supplies	The Desktop Computer(s) is/are proposed to be supplied at NSIC Technical Services Centre at Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032.
i)	Earnest Money Deposit (EMD) along with Tender	Interest free, EMD of Rs. 75,000/- (Rupees Seventy Five Thousand Only) shall be submitted in the form of D.D. in favour of ' NSIC Ltd ' payable at Chennai and to be placed in the Technical Bid envelope while submitting the tender. Alternatively, EMD can be submitted through Online Banking Mode for which the details are given below in "Instructions to Bidders" section. UTR No. and date of the online banking transaction on letter head of the bidder is to be submitted in the Technical Bid envelope while submitting the tender.
j)	Exemption from the payment of	The exemption for the payment of EMD as well as tender fee will be applicable under Rule 170 & 173 of General

	EMD and Tender fee	Financial Rules (GFR), 2017 for Micro & Small Enterprises (MSEs) as per the "Public Procurement Policy for Micro & Small Enterprises Order 2012". To claim the exemption, self-certified copy of valid certificate/proof of registration for the goods for which this tender floated, must be enclosed with Technical Bid.
k)	Security Deposit	The successful bidder has to submit interest free security deposit amount to the value equalling to 10% (Ten percent) of the total value of order within five working days from the date of issue of purchase order by Purchaser.
l)	Cost of Tender Documents	The tender document can be collected from the office of the Chief General Manager, NSIC-Technical Services Centre, Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032 in between the period from 4th September, 2019 to 4th October, 2019 (except Saturday & Sunday) between 10:30 hours to 15:45 hours against payment of Rs. 1,180/- (Rupees One Thousand One Hundred and Eighty Only) (Non-refundable, Inclusive of GST @ 18%) by way of demand draft, in favour of ' NSIC Ltd ' payable at Chennai. Alternatively, tender form can be downloaded from our website www.nsic.co.in from 4th September, 2019 to 4th October, 2019 . In case the tender downloaded for submission of offer, the tender fee of Rs. 1,180/- in form of demand draft in favour of ' NSIC Ltd ' payable at Chennai shall be enclosed with Technical Bid of the tender while submitting the tender or through Online Banking for which details are given below in "Instructions to Bidders" section.
m)	Last date of submission of tender	Tender must be delivered to the address below on or before 4th October, 2019 up to 15.45 hours. The bids received after the due date and time shall be rejected. The Chief General Manager, NSIC-Technical Services Centre, Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032.
n)	Date of opening of Technical Bid (Envelope-1)	The technical bid for the tender shall be opened on 4th October, 2019 at 16:45 hours at the address as under: The Chief General Manager, NSIC-Technical Services Centre, Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032.
o)	Date of opening of Commercial Bid (Envelope-2)	The date for opening second envelope containing Commercial Bid will be intimated to the technically qualified bidders separately.

Note: In case of any further details required, the same can be collected from the office of the 'The Chief General Manager', NSIC-Technical Services Centre, Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032. from **4th September, 2019** to **4th October, 2019** (except Saturday & Sunday) between 10:30 hours to 15:45 hours.

Chief General Manager
NSIC- Technical Services Centre
Chennai

INSTRUCTIONS TO THE BIDDERS

The Tender shall be submitted in accordance with these instructions, as under.

1. Abbreviations:

Throughout this tender document, the word/ term:

- a) "NTSC" means NSIC-Technical Services Centre
- b) "NSIC" means The National Small Industries Corporation Ltd.
- c) "day" means Calendar day
- d) "working day" means Monday to Friday in week
- e) "tender" means tender number **NSIC/CHEN/COMP/2019/05**
- f) "machine" means the machines/ equipment/software/accessories as detailed at Annexure-A.
- g) If context so requires, "singular" means "plural" and vice versa.
- h) "EMD" means Earnest Money Deposit.
- i) "Purchaser" means The National Small Industries Corporation Ltd
- j) "Bid" means the document and financial details submitted by bidder.
- k) "Bidder" means the eligible and qualified bidders ie, Original Equipment Manufacturers / Authorized Distributors/ Authorized Dealers.
- l) "OEM" means Original Equipment Manufacturer
- m) "HDD" means Hard Disk Drive
- n) "DDR" means Double Data Rate
- o) "DVD" means Digital Versatile Disk
- p) "USB" means Universal Serial Bus

2. Eligible Bidder:

- a) The intending Bidder, in case of Original Equipment manufacturers shall submit a self-declaration on their letter-head, along with the Technical Bid, confirming that they are regular in manufacturing & supplying the similar machines, as asked in this tender, for the last Ten (10) years.
- b) The original equipment manufacturers shall possess ISO Certificate for their establishment. The copy of the valid ISO Certificate shall be placed with the Technical Bid.
- c) The intending Bidder, in case of Authorized Distributor of OEM / Authorized Dealer of OEM shall possess valid authorized Distributorship / Dealership license from Original Equipment Manufacturer and to be engaged in regular manufacturing and supply of similar machines for the last ten (10) years. The OEM shall have ISO certificate. Also the authorised Distributor/Dealer shall be associated with OEM on the basis of which the said tender is participating, for the last three years. The Bidder shall enclose the copies to substantiate their

engagement in supplies for the machines/ equipment for which the above said tender is being issued, for the last ten years and associated with OEM for the last three years. The copy of the same should be enclosed in Technical bid while submitting the bid.

- d) The intending bidder has never made any default in supplying the machine/ equipment to Government / Semi Government/ Central or State Public sector enterprise(s) for any reasons in the last five years.

3. Scope of Supplies:

- a) The material shall be supplied in compliance to the specifications mentioned in Annexure- A of the tender.
- b) The specifications of the Desktop Computer as mentioned in the Annexure-A are the minimum requirements of tender, however higher specifications of Desktop Computer may be considered subject to their cost economics i.e. competitiveness in financial terms for the address(es) of supply.
- c) After the supply of Desktop Computer as mentioned in the Annexure A, the bidder has to execute its installation & commissioning in the designated site at the address. No extra cost shall be paid for this reason.
- d) Genuine operating system should be supplied along with the computers. Activation of the operating system in the computers is the responsibility of the successful bidder.
- e) The bidder shall offer on-site comprehensive warranty of Desktop Computer for minimum three years from the date of successful commissioning of Desktop Computer at the designated address. The purchaser is not liable to pay any extra charges on any account during warranty period.

4. Address of supplies:

- a) The details of addresses where the Desktop Computer(s) supplied through this tender are as under:

#	Location	Address for supplies
1	Chennai	National Small Industries Corporation Limited, Technical Services Centre, Sector B24, Guindy Industrial Estate, Ekkaduthangal, Chennai -600032.

- b) The bidder is free to inspect the address(s) in the premises before submitting the bid under this tender.

5. Special Provision for Micro & Small Enterprises:-

Micro and Small Enterprises (MSEs) participating in the tender will be given benefit as per Public Procurement Policy, 2012. Further, the MSEs owned by SC/ST/Women entrepreneurs will also be given benefits as per Public Procurement Policy, 2012. The definition of MSEs owned by SC/ST/Women is as given under:

(a) In case of proprietary MSE. Proprietor shall be SC/ST/Women.

(b) In case of partnership MSE, the SC/ST/Women partners shall be holding at least 51% shares in the unit.

(c) In case of Private Limited Companies, at least 51% share shall be held by SC/ST promoters.

Document to claim benefits shall be enclosed in Technical Bid.

6. Delivery

- a) The purchaser expects to complete delivery of Computers by the successful bidder within sixty (60) calendar days from the date of issue of supply order at the designated address(es). However, the bidders have an option to submit the best delivery time while submitting the Technical Bid, but in any case, the delivery should be before 90 days from the date of issue of supply order by purchaser.
- b) The Desktop Computers shall be inspected by the purchaser, on receipt at site and successful bidder shall be responsible for any damage during the transit of Desktop Computers. The Purchaser shall not be responsible for any damage due to any reason during the transportation of Desktop Computers to the designated site of the purchaser.
- c) The successful bidder shall not be allowed for part shipments and/or transshipments without the permission of purchaser. The insurance cover including insuring the Desktop Computers against the loss or damage incidental to manufacture or acquisition, transportation, storage and delivery/Installation & Commissioning, shall be obtained by the bidder in his own name and not in the name of purchaser. The purchaser will as soon as possible but within 30 days from the date of arrival of Desktop Computers at destination notify the bidder of any loss or damage to the Desktop Computers.

7. Comprehensive Warranty

- a) The bidder shall offer on-site comprehensive warranty of Desktop Computers for three years from the date of successful commissioning of Desktop Computers at the designated location & shall cover each and every part of the Desktop Computer including parts having limited life etc. The purchaser is not liable to pay any extra charges on any account during warranty period.
- b) Any part or parts fail or proved defective within the on-site warranty period specified above, owing to defect in design, material or workmanship, the bidder shall have to replace them at the place of installation without asking for any charges.
- c) The successful bidder shall have to visit the address at which the machine supplied once in a quarter as a "Preventive maintenance service" to check the working of hardware & software of Desktop Computer, associate systems, efficiency of operational areas etc., during the warranty period.
- d) During the warranty period, expert(s) shall be deputed at site by the successful bidder within two working days from the date of request from purchaser, to rectify and fix the defects/malfunctioning of machine, within next three working days, at the location where machine(s) are supplied. The cost of deputation of

expert(s) and any other associated expenditure to attend the rectification/fixing of fault, shall be borne by the bidder.

- e) In case the successful bidder is not able to rectify the fault and / or fails to rectify the fault within the period of three days, the Purchaser has right to demand for demurrages because of loss to purchaser due to "under repair" situation for the machine.

8. After Sales Services

- a) The successful bidder shall ensure to render after sales services during the comprehensive warranty period (3 years) to the satisfaction of purchaser.
- b) The successful bidder will depute their engineer within two working days to attend the service call received in writing from purchaser during the comprehensive warranty period.

9. Manuals:

The successful bidder to supply three (03) sets of the following manuals in hard format and one (01) soft format along with machine:

- i. Installation Manual
- ii. Operation Manual
- iii. Maintenance Manual

10. Tender documents:

- a) The tender document can be collected from the office of the Chief General Manager, NSIC Technical Services Centre, Sector B24, Guindy Industrial Estate, Ekkaduthangal, Chennai -600032 in between the period from **4th September, 2019** to **4th October, 2019** (except Saturday & Sunday) between 10:30 hours to 15:45 hours against payment of Rs. 1,180/- (Rupees One Thousand One Hundred and Eighty only) (Non-refundable, inclusive of GST) by way of demand draft, in favour of '**NSIC Ltd**' payable at Chennai.

Alternatively tender form can be downloaded from our website www.nsic.co.in from **4th September, 2019** to **4th October, 2019**. In case the tender downloaded for submission of offer, the tender fee of Rs. 1,180/- in form of demand draft in favour of '**NSIC Ltd**' payable at Chennai shall be enclosed with Technical Bid of the tender while submitting the tender.

The other option is to pay Rs. 1,180/- by RTGS/NEFT to the bank of purchaser as detailed under:

ACCOUNT NAME	BANK NAME	BANK A/C NO.	BANK IFSC CODE
NATIONAL SMALL INDS CORPN LTD	PUNJAB NATIONAL BANK EKKADUTHANGAL	6570 0021 0000 4827	PUNB0657000

The bidder is requested to attach the UTR No. / Bank Statement / RTGS Slip in the Technical Bid, to prove the transfer of payment to the purchaser's Account.

- b) At any time prior to the deadline for submission of bids, the Purchaser may amend the Bidding Documents by issuing addendum/ corrigendum. The

prospective bidders are advised to remain in touch with the Website for any update in respect of this tender.

11. Authorization for Submission of Tender:

- a) The original and all copies of the bid shall be signed and stamped, on every page, by a person duly authorized to sign on behalf of the Bidder. The written confirmation of authorization (in form of letter on the bidder's letter head) to sign on behalf of the bidder confirming the signature as a person duly authorized to sign should be attached with the technical bid of the tender.
- b) The person signing the tender form or any other documents on behalf of the Bidder shall be deemed to warrant that he has authority to bind the Bidder. If it subsequently comes to light that the person so signed had no authority to do so, the purchaser may without prejudice to any, consider civil & criminal remedies cancel the tender and hold the Bidder liable for all costs, charges and damages.

12. Earnest Money & Tender Fees Deposit:

- a) The EMD shall be submitted in the first envelope super-scribed as "Technical Bid", of prescribed amount by way of Demand Draft drawn in favour of "**NSIC Ltd**", or online banking mode, only for the Machine(s) quoted by the Bidder. No cash towards EMD shall be accepted. The bids without EMD from the Bidders shall be rejected.
- b) In case tender documents downloaded from website, Tender Fee of Rs. 1,180/- shall be submitted by way of D.D. drawn in favour of "**NSIC Ltd**" along with the Technical Bid of the tender documents. Tender fee is non-refundable. The option for payment by RTGS/NEFT is also available and bank details of purchaser, are as under:

ACCOUNT NAME	BANK NAME	BANK A/C NO.	BANK IFSC CODE
NATIONAL SMALL INDS CORPN LTD	PUNJAB NATIONAL BANK EKKADUTHANGAL	6570 0021 0000 4827	PUNB0657000

The bidder is requested to attach the UTR No. /Bank Statement / RTGS Slip in the Technical Bid, to prove the transfer of payment to the purchaser's Account.

- c) The exemption for the payment of EMD as well as tender fee will be applicable under Rule 170 & 173 of General Financial Rules (GFR), 2017 for Micro & Small Enterprises (MSEs) as per the "Public Procurement Policy for Micro & Small Enterprises Order 2012". To claim the exemption, self-certified copy of valid certificate/proof of registration for the goods for which this tender floated, must be enclosed with Technical Bid.
- d) The Purchaser shall not be liable for payment of any interest on EMD.
- e) Any request by the bidders to consider their EMD already furnished by them to any of the other office of the purchaser, for any other contract/ tender will not be considered as EMD for this tender.
- f) The EMD will be returned to the unsuccessful bidders within 30 days after the orders are placed on the successful bidder. In case of successful bidder, the EMD will be released along with 20% payment schedule, as per payment terms mentioned at Para 28 of "Instructions to the Bidders".

13. Security Deposit:

- a) The successful bidder shall submit interest free security deposit amount to the value equalling to 10% (ten percent) of the total value of order which includes basic price + GST, within five working days from the date of issue of purchase order by the purchaser for supply by successful bidder.
- b) The security deposit will be returned to the successful bidder along with 20% payment schedule, as per payment terms mentioned at Para 28 of "Instructions to the Bidders"

14. Submission of Bid:

- c) The prospective bidders should examine all instructions, forms, terms and specifications in the tender documents and to furnish with its bid all documents or information as required by bidding/ tender document.
- a) The language for all the correspondence and documents related to the tender shall be in English/ Hindi only. Moreover, the printed literature/technical details for the Desktop Computer shall also be in English/ Hindi.
- b) The tender must be placed in a properly sealed bigger envelope addressed to The Chief General Manager, National Small Industries Corporation Limited, Technical Services Centre, Sector B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032 and the said bigger envelope shall contain two sealed envelopes, each containing, Technical & Commercial bids, respectively. The bigger envelope must be super-scribed "Tender for Supply, Installation and Commissioning of Desktop Computers" with tender inquiry number and its due date. The two sealed envelopes inside the bigger envelope must be super-scribed as:

Envelope No-1: The said envelope is for technical bid & shall be super-scribed as "Tender for the Supply, Installation, Commissioning of Desktop Computers -Technical Bid".

Envelope No-2: The said envelope is for commercial bid & shall be super-scribed as "Tender for the Supply, Installation, Commissioning of Desktop Computers -Commercial Bid".

- c) If both or either of the envelopes are not sealed and marked as required, the Purchaser will assume no responsibility for the misplacement or premature opening of the bid.
- d) All the columns of the tender document/form shall be duly, properly and exhaustively filled in. Any cutting/over writing etc. in the tender must be signed by the person who is signing the tender/bid.
- e) Tenders received in open covers/ letters/ fax/ email will not be considered.

15. Commercial Bid Submission:

- a) Bidder shall take into account of all costs including Packing, Freight, Transportation, Insurance Cost including unloading of Desktop Computers at the address of the purchaser for giving delivery of Desktop Computers at site as detailed at Para 4 of "Instructions to the Tenderer" before quoting the "Price of Computers before Taxes & Duties" in the Commercial Bid.

- b) The "Price of Desktop Computer before GST" shall remain firm & inclusive of all costs involved for the delivery to the destination(s) including the cost mentioned in Para 15(a) as above, also include the cost of Installation & Commissioning at destination, and Cost of services to be provided during Comprehensive Warranty of three years. (Refer Para 3(e) of "Scope of Supplies" of this tender)
- c) **No extra payment or revision of "Price of Desktop Computer before GST" shall be accepted on account of any discrepancy in nomenclature of items. The prospective Bidders are advised to seek clarification, if any, desired before submitting the tender.**
- d) No representation for the revision of the quoted "Price of Desktop Computer before GST" shall be considered till the supplies are completed to the designated location(s).

16. Last date of submission of Tender:

- a) The tender should reach the office of the Chief General Manager, National Small Industries Corporation Limited, Technical Services Centre, Sector B24, Guindy Industrial Estate, Ekkaduthangal, Chennai -600032 by **4th October, 2019** up to 15.45 hours.
- b) The purchaser may, at its discretion, extend the deadline for the submission of bids by amending the Tender Documents, in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended. The prospective bidders are advised to remain in touch with website for any update in respect of their tender.
- c) The purchaser shall not consider any bid that submitted/received after the deadline i.e. date and time for submission of bids. Any bid received by the Purchaser after the deadline for submission of bids shall not be considered and shall be rejected.

17. Rights of Purchaser:

- a) It may be noted that the The Chief General Manager, National Small Industries Corporation Limited, Technical Services Centre, Sector B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032, without assigning any reason whatsoever, reserves the right to cancel the procurement even after calling the offers from bidders but before the issue of supply order to execute the supply by the successful bidder. The reason for cancellation of supply would not be disclosed and the bidder has no right to ask for so.
- b) The Purchaser reserves the right to accept or reject any bid, without assigning any reason, thereof, and to annul the bidding process and reject all bids at any time prior to supply order, without thereby incurring any liability to Bidders. In case of annulment, all bids submitted and specifically Bid document, EMD deposits shall be returned to the Bidders.

18. Opening of Technical Bid:

- a) The technical bid of tenders will be opened at NSIC Technical Services Centre, Chennai on **4th October, 2019** at 16:45 Hours. The Bidder or their authorized representative (One person only) may be present at the time of opening of the tender.

19. Opening of Commercial Bid:

- a) The Commercial Bid of only technically qualified bidders will be opened on the stipulated due date. The date & time for opening of Commercial Bid shall be intimated to the technically qualified bidders through email, after the evaluation of Technical Bid.

20. Validity of Tender:

- a) The tender shall be valid for a period of 90 days from the date of opening of the Technical Bid of tender. Terms and financial details submitted in the bid shall be treated as firm during the said period of 90 days.
- b) In exceptional circumstances, prior to the expiry of the bid validity period, the Purchaser may request bidders to extend the period of validity of their bids. The request and the responses shall be made in writing.

21. Evaluation of Bids:

- a) If there is discrepancy between the amount quoted in Commercial Bid in the column "Unit Price of Desktop Computer before GST" and the amount reflected in column "Total price of Desktop Computer(s) before GST" which is the multiplication of quantity offered for supplies with "Unit Price of Desktop Computer before GST", the "Unit Price of Desktop Computer before GST" shall prevail. Accordingly, the Total price of Desktop Computers before GST shall be corrected, unless in the opinion of the Purchaser there is an obvious misplacement of the decimal point in the unit price, in which case the line item total as quoted shall govern and the unit price shall be corrected.
- b) If there is an error in a total corresponding to the addition or subtraction of sub totals, the subtotals shall prevail and the total shall be corrected; and
- c) If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- d) To assist in the examination, evaluation, comparison of the bids and qualification of the Bidders, the Purchaser may, at its discretion, ask any Bidder for a clarification of its Bid. Any clarification submitted by a Bidder in respect to its Bid and that is not in response to a request by the Purchaser shall not be considered. The Purchaser's request for clarification and the response shall be in writing only.
- e) If the Bidder does not provide clarifications of its bid by the date and time set in the Purchaser's request for clarification, its bid shall be rejected.
- f) The Purchaser shall compare the "Unit Price of Machine before GST" of all the responsive bids to determine the lowest bid for a particular address.
- g) The bidder shall note that they are not supposed to put any GST amount in the Commercial Bid. However, after the supplies, they have to issue the GST invoice indicating the Price of machine as quoted in the Commercial Offer and thereafter specify the GST as applicable at the time of delivery. The Purchaser shall pay total amount which includes the unit price of machine as well as the taxes GST as applicable at the time of delivery.

- h) The Purchaser is authorized to ask the evidence from bidder to counter-check that the GST as claimed by the bidder at the time of issue of invoice after the supply of machines.

22. Earnest Money Forfeit:

- a) If any Bidder withdraws his tender before the period of 90 days from the date opening of technical bid or makes any modifications in the terms and the conditions of the tender which are not acceptable to the purchaser, then the purchaser shall, without prejudice to any other rights or remedy, be at liberty to forfeit the EMD.
- b) The EMD will also be forfeited in following cases:
- i. If the successful bidder fails to accept, the supply order issued, based on his/her offer (bid) within the prescribed time.
 - ii. If the successful bidder fails to supply the Desktop Computers with specifications as mentioned in Annexure –A
 - iii. If the successful bidder delays supplies/ machines/equipment beyond a reasonable time resulting in disruption of project.
 - iv. Successful bidder for any reason whatsoever withdraws the tender after it is accepted or become unable or fails to execute the supply orders within stipulated delivery period.
 - v. Submission of misleading/contradictory/false statement or information and fabricated/invalid documents is detected before or after the issue of order to execute the supplies.
 - vi. The successful bidder does not submit Indemnity Bond within the prescribed time.
 - vii. The successful bidder does not submit the security deposit within the time.

23. Security Deposit Forfeit:

The security deposit will also be forfeited in following cases:

- i. If the bidder fails to accept, the supply order issued, based on his/her offer (bid) within the prescribed time.
- ii. If the bidder fails to supply the Desktop Computers with specifications as mentioned in Annexure –A
- iii. If the bidder delays supplies/ machines/ equipment beyond a reasonable time resulting in disruption of project.
- iv. Successful Bidder for any reason whatsoever withdraws the tender after it is accepted or become unable or fails to execute the supply orders within stipulated delivery period.
- v. Submission of misleading/contradictory/false statement or information and fabricated/invalid documents is detected before or after the issue of order to execute the supplies.

24. Notification of Award:

Prior to the expiry of the period of bid validity, the purchaser shall notify the successful Bidder, in writing, that its Bid has been accepted. The notification letter shall specify the sum that the Purchaser will pay to the bidder in

consideration of the supply of Desktop Computers with the details of selected location(s)/address(es).

25. Pre-dispatch Inspection:

- a) A pre-dispatch inspection by 3rd party/ technical team of purchaser may be carried out at bidder's site of bidder. This pre-dispatch inspection will not absolve bidder's responsibility to execute supply in accordance with the tender terms.
- b) In case during inspection by the inspection team of purchaser find some areas needs to be attended by bidder and/or test reports asked, the successful bidder has to complete the findings of inspection team within 10 days & confirm in writing to purchaser. If need be the re-inspection would be carried out at the cost & expenses of the successful bidder.

26. Packing:

- a) The successful bidder shall provide packing of the Desktop computer, as is required to prevent their damages or deterioration during the transit to their final destination. The packing shall be sufficient to withstand, without limitation, rough handling during transit. In case the consignment received with damaged packaging, the purchaser shall not accept the delivery of the same.
- b) The Desktop Computers shall be securely boxed, crated and protected from mechanical damage, moisture etc. suitable for both storage and transit according to the nature of the material and mode of transport. The bidder shall be responsible for any loss/ damage to material during transportation to the designated location.

27. Delivery Time:

- a) The bidder shall indicate the period within which the ordered quantity will be supplied. The bidder shall note that in case bidder fails to supply within the period of delivery indicated by the bidder in technical bid of this tender, penalty @2% of value of the order per week of delay would be levied subject to maximum 4 weeks. It means, the bidder shall have the liability of delayed supply to the maximum of 4 weeks after expiry of scheduled delivery date. After that the supply order shall be cancelled and EMD and Security Deposit will be forfeited and bidder will be debarred from participation in any future tenders. Also purchaser reserves the right to ask for demurrages even after adjustment of EMD & security deposit from the bidder because of delay in supplies, as agreed.
- b) The successful Bidder shall, within a week from the date of receipt of communication of acceptance of quotes from purchaser shall intimate his acceptance of the order. The successful bidder shall complete supplies strictly as per the accepted delivery period.
- c) The post-delivery activities i.e. Installation, Commissioning etc. shall be started within 7 days from the date of receipt of Desktop Computers at site by the purchaser.

28. Payment:

- a) The 70% payment of total bill will be made by the purchaser by crossed account payee cheque/RTGS/NEFT for which the bidder shall send bills in duplicate (original + copy) after Supply, Installation & Commissioning of machine, giving

the reference number of the purchase order along with copies of delivery note & satisfactory report on the Installation of Desktop Computer(s), from designated purchaser department. The details about the designated purchaser department who is authorized to take the delivery of machine(s) shall be informed to the successful bidder through the supply order placed for the supply of machine(s).

- b) The 20% payment of total bill along with interest free EMD deposit and Security Deposit will be released to bidder after one month from the date of installation & commissioning and on submission of Indemnity Bond by the successful bidder for rendering services during warranty period.
- c) The remaining 10% payment will be retained and shall be released against submission of Performance Bank Guarantee, issued by Nationalised Bank by the successful bidder of equal value of 10% with validity of three years from the date of commissioning.

29. Causes of Rejection of Tender:

- a) While submitting the Bid, if any of the prescribed conditions are not fulfilled or are incomplete in any form, the Bid shall be rejected.
- b) If any Bidder stipulates any condition of his own, such conditional bid shall be rejected.

30. Claims:

- a) If the Desktop Computers supplied are found to be different than those in the accepted offer and are of specifications lower than those stipulated in the accepted offer, the purchaser shall have right to totally reject the Desktop Computer and/or to claim for compensation from bidder. The bidder shall reimburse to purchaser, the claim lodged in writing within 15 (fifteen) days of its demand. The bidder shall also compensate for losses, if any, sustained by purchaser due to defective packing and/or wrong marking of the Desktop Computer etc.
- b) The successful bidder shall be responsible for arranging the rejected Desktop Computer to be removed at his cost from purchaser premises.

31. Address for communication:

All the communication with respect to the tender shall be addressed to:

The Chief General Manager,
National Small Industries Corporation Limited,
Technical Services Centre,
Sector B24, Guindy Industrial Estate, Ekkaduthangal,
Chennai -600032.

Tel No: 044-22252335

Email: ntsccche@nsic.co.in; Website: www.nsic.co.in

32. Force Majeure:

In the event of any unforeseen circumstances directly interfering with the supply of machines/equipments/work/service arising during the execution of order such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, earthquakes, explosions, epidemics, quarantine restrictions, strikes, lockouts, or

acts of God, the successful Bidder shall, within 7 working days, from the commencement thereof, notify the same in writing to the Purchaser with reasonable evidence thereof. Either party shall have the option to terminate the contract on expiry of 90 days of commencement of such force majeure by giving 14 days notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other.

33. Code of Ethics:

The Purchaser as well as the Bidder shall observe the highest standard of ethics including laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988", during the procurement or execution of such contracts. If the bidders are found in Bid pooling, cartelisation or against law on fraud and corruption then their firms may be blacklisted.

34. Jurisdiction:

In the event of any dispute the legal matter shall be subjected to the jurisdiction of the court at Chennai only.

We confirm with our acceptance to the instructions (S. No. 1 to 32 above) as given above.

BIDDER'S NAME & SIGNATURE WITH SEAL

These duly signed pages of "Instructions to the Tenderers" as above shall be attached with technical bid of the tender as a mark of acceptance of bidder and any tender not confirming the instructions as above, is liable to be rejected.

ANNEXURE-A

Details of requirements and technical specifications of Desktop Computer

Name: *Desktop Computer*

No of Desktop Computers required: 30 nos

Sl. NO	Description
1.	<p>Desktop Computer with Minimum specifications:</p> <ul style="list-style-type: none"> • Processor: Intel® Core™ i3-8100 (4Cores/6MB/4T/3.6GHz/65W); supports Windows 10/Linux • Chipset: Intel® H370 Chipset • Operating System: Microsoft® Windows 10 Pro (64-bit) • Memory: 8GB (2x4GB) 2666MHz DDR4 Memory • Graphics Card: 2GB Graphics card (reputed make) • HDD: 1TB HDD • DVD Drive • Keyboards: USB wired keyboard • Mouse: USB wired mouse • Monitor: 19.5inch Monitor (same make of the CPU) • Antivirus: 1 year subscription

Note: It is successful bidders responsibility to assemble the Graphics card in the Desktop Computer.

ANNEXURE -B

(Undertaking from Bidder on their official stationery)

To,
The Chief General Manager
National Small Industries Corporation Limited,
Technical Services Centre,
Sector B24, Guindy Industrial Estate, Ekkaduthangal,
Chennai -600032.

Madam,
Subject: Undertaking for the participation in the tender No. NSIC/CHEN/COMP/2019/05 due for opening of technical bid on 4th October, 2019.

Dear Madam,

HAVING EXAMINED AND PERUSED THE FOLLOWING DOCUMENTS

1. Notice Inviting Tender
2. Instructions to The Bidders
3. Technical Specifications of machine (Annexure-A)
4. Annexure – C (Technical Bid)
5. Annexure – D (Commercial Bid)

I/Wedo hereby submit the above tender in prescribed formats duly completed in all respects in accordance with the conditions applicable. If this tender is accepted, I/We agree to abide by and fulfil all the terms and conditions in the tender documents.

I/We hereby distinctly and expressly declare and acknowledge that before the submission of this tender, I/We have carefully read and followed the instructions and I/We have understood the existing system of supply at the address(es) of purchaser including the scope and nature of duties expected from the Bidder.

I/We distinctly agree that I/We would hereafter make no claim or demand upon the purchaser based upon or arising out of any alleged misunderstanding or misconceptions or mistake on my/our part of the said stipulations, restrictions and conditions.

I/ We declare that our unit has never made any default in supplying the machine/ equipment to Government / Semi Government/ Central or State Public sector enterprise(s) for any reasons in the last five years.

Any notice required to be served on me/us shall be sufficiently served on me/us through email or post (registered or ordinary) or courier or left at my/our address furnished herein.

.....
I/We fully understand the terms and conditions in the tender documents.
I/We understood that the purchaser is not bound to accept any proposal that it may receive without assigning any reason.

Dated this.....day of.....2019.

Authorized Signatory
Seal:

ANNEXURE-C

FORMAT & REQUIREMENTS FOR SUBMITTING TECHNICAL BID

1. Tender Ref. No: NSIC/CHEN/COMP/2019/05

2. Name of Bidder:

3. Complete office address/contact numbers/Email ID/Mobile Number of Bidder:

4. Tender fee payment details (if tender document downloaded from website)
Details of DD/RTGS/NEFT by which tender fee paid.....

5. Confirmation of acceptance of Technical Specifications for the supply of machine:

#	Technical Specifications	Acceptance to the Specification as placed at Annexure-A and agreed to supply with required Quantity (write YES/ NO only)	If marked "NO" in the column before, specify the deviation in specification of the machine offered for the supply.
Desktop Computer with Minimum specifications:			
1.	Processor: Intel® Core™ i3-8100 (4Cores/6MB/4T/3.6GHz/65W); supports Windows 10/Linux		
2.	supports Windows 10/Linux		
3.	Chipset: Intel® H370 Chipset		
4.	Operating System: Microsoft® Windows 10 Pro (64-bit)		
5.	Memory: 8GB (2x4GB) 2666MHz DDR4 Memory		
6.	Graphics Card: 2GB (reputed make)		
7.	HDD: 1TB HDD		
8.	DVD Drive		
9.	Keyboards: USB wired keyboard		
10.	Mouse: USB wired mouse		
11.	Monitor: 19.5inch Monitor (same make of cpu)		
12.	Antivirus: 1 year subscription		

The above list of standard accessories are tentative and the bidder shall have authority to supply additional accessories as they deemed fit for the successful operation of the machine after the supply at site.

6. Confirmation for supply to the location:

#	Details	Address
		NTSC, Chennai
1	Tentative quantity required	30 Nos
2	Consent to supply: (write YES/ NO only)	

7. EMD payment details (Not applicable if the bidder is holding valid registration/ exemption certificate, as per Para 12 (c) of Instruction to Tenderers): Details of DD/RTGS/NEFT by which EMD paid

The EMD of Rs. 75,000/- (Rupees Seventy Five Thousand Only) for Chennai location shall be submitted.

8. PAN of bidder (self-attested copy to be enclosed)

9. GSTIN registration number of bidder (self-attested copy to be enclosed)

10. Delivery period after receipt of supply order from purchaser: (The purchaser is interested for complete delivery of machine by the bidder within sixty (60) calendar days from the date of issue of supply order. However, the bidder has an option to submit the best delivery time, but in any case, the delivery should be before 90 days from the date of issue of supply order by purchaser. Delivery to be completed in number of days (Calendar Days In figure) (Calendar Days in words) for delivery from the date of issue of supply order by purchaser.

11. Details of address with contact details from where the bidder planned to offer After Sales Services during the Warranty & after warranty Maintenance period :

#	Address
	Chennai
Details of address of bidder for rendering 'After Sales Services'	NSIC-Technical Services Centre, Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032

12. Details of address with contact details for at least three (03) purchaser to whom the bidder supplied similar machine in the last five (05) years and machine shall be in operations to the satisfaction of buyer for the last three (03) years: The format for submission of details for at least three purchaser are as under: (the bidder can furnish details of even more than three purchaser)

- Address of Purchaser with contact details (email and phone no.):
- Details of order for supply placed to bidder:
- Description and quantity of ordered equipment:
- Value of order in rupees:

e. Date of completion of delivery:
(The purchaser shall have liberty to contact any or all of purchaser to assess the performance of machine supplied by bidder)

13. Documents - Details to be enclosed with the Technical bid by bidder are as under:

- a) In case the bidder is Original Equipment Manufacturer, the bidder to submit a self-declaration on their letter-head, confirming that they are regular in manufacturing & supplying the Desktop Computers, as asked in this tender, for the last Ten (10) years.
- b) In case the bidder is Authorized Distributor of OEM / Authorized Dealer of OEM, the bidder to attach self-certified valid authorized Distributorship / Dealership license from Original Equipment Manufacturer and shall be engaged in regular manufacturing and supply of similar Desktop Computers for the last Ten (10) years & engaged with the present OEM for the last three years for which this tender is participating.
- c) The Original Equipment Manufacturer shall attach the self-certified copy of valid ISO Certificate for their establishment.
- d) In case the bidder is Authorized Distributor of OEM / Authorized Dealer of OEM, the bidder to attach the self-certified copy of valid ISO Certificate of their OEM.
- e) To avail benefit of Public Procurement Policy by SC/ST Micro & Small Enterprises, the requirement of documents to substantiate their claim (As per Para 5 of this tender) shall be submitted with Technical Bid.
- f) Undertaking as per annexure-B on official stationery.
- g) Duly signed all pages of "Instructions to Tenderers" of the tender document as a mark of acceptance.
- h) The letters substantiating performance from at least three (03) other purchasers, to whom, the similar machine supplied by the bidder in last five (05) years, wherein, the machine shall be in operation to the satisfaction of buyer for the last three (03) years, to access performance of the machine supplied by your organization.
- i) Technical Literature of Desktop Computer(s) with particular reference to the model of machine proposed to supply against this tender along with reference of website to assess the further features.
- j) Authorization letter in favour of personnel to sign the tender on behalf of bidder.
- k) Self-certified copy of valid certificate for claiming EMD exemption.
- l) Self-certified copy of valid certificate for claiming Tender Fee exemption.
- m) Self-attested copy of valid GSTIN registration.
- n) Self-attested copy of valid PAN.
- o) In case EMD paid through online banking system, the details of UTR Number and date shall be submitted.

- p) In case the tender downloaded from website, then either the Demand Draft towards tender's fees or UTR number and date for the transfer of tender fees shall be enclosed with the technical bid.
- q) The Bidders shall furnish complete Technical details of Desktop Computer for the Computer offered to supply through the participation of this tender (use separate sheet to elaborate the details of technical specifications such as Memory Size, HDD, Operating frequency, OS version, Accessories, Tools, Spares, software, etc.).
- r) To submit all supporting information with respect to the technical data, drawings or booklets of product. Any product brief, test certificates available may be enclosed.

I/We as bidder certify that:

- a. The Bid submitted through this tender shall remain valid for acceptance for 90 days from the date of opening the Technical Bid of the tender.
- b. Agree to offer services for onsite comprehensive warranty on the Desktop Computer(s) for three years supplied through this tender.
- c. No price of any Machine/ Equipment/ Spares/ Accessories shall be given in Technical Bid.
- d. All above Desktop Computers should be provided with antivirus software with one year validity.

The Bidder certified that all consumables, electrical and electronic parts of the product conform to national/ international standard(s).

Name & Signature of the authorized bidder with stamp
Contact details of authorized person of bidder who have signed the tender.

Name.....
Designation.....
Phone (office).....
Phone (Mobile).....
E mail.....

Annexure – “D”

FORMAT FOR SUBMISSION OF COMMERCIAL BID

1. Tender Ref. No: NSIC/CHEN/COMP/2019/05
2. Name of the Bidder:
3. The Commercial offer to execute the supply as per the tender:

**Supply of Desktop Computer to NSIC-Technical Services Centre,
Sector-B24, Guindy Industrial Estate, Ekkaduthangal, Chennai-600032:**

#	Details	Unit Price of Machine before GST of single unit (In Rs.)	Quantity to be supplied (In No.)	Total Price of Machine before GST (Multiply column no 2 and 3) (In Rs.)
	1	2	3	4
a.	Offered financials for the Supply, Installation, and Commissioning at site with commitment to offer on site after sales Services in the period of Warranty for the Desktop Computer offered to supply, as agreed in technical bid of the tender no. NSIC/CHEN/COMP/2019/05			
b.	Total Price of Desktop Computer before GST for the supply of total quantity as detailed at row 'a' above to the location at Chennai, (Row a) (In Rs.)			
c.	Total Price of Desktop Computer before taxes & duties for the supply of total quantity as detailed at row 'a' above to the location at Chennai, location (Row a) (In words)			

The following to be noted while submitting financial details for the supply of machine to the individual location:

- a. The competitiveness of bid shall be made on address of supply basis on the evaluation of “Unit Price of Desktop Computer before GST”.
- b. The Purchaser shall compare the “Unit Price of Desktop Computer before GST” of all the responsive bids to determine the lowest bid for a particular address.
- c. The bidder shall note that they are not supposed to put any GST amount in the Commercial Bid. However, after the supplies, they have to issue the GST invoice indicating the Price of Desktop Computer as quoted in the Commercial Offer and thereafter specify the Taxes as applicable at the time of delivery. The Purchaser shall pay total amount which includes the unit price of machine as well as the taxes and duties as applicable at the time of delivery.
- d. The Total Cost quoted above should be inclusive of Basic Price, Transportation, Incidental Services (including Insurance, Loading/ Unloading, Packing & Forwarding charges etc.), Installation & Commissioning and on-site comprehensive warranty for three years.
- e. The Purchaser is authorized to ask the evidence from bidder to counter-check that the GST as claimed by the bidder at the time of issue of invoice after the supply of Desktop Computers.

- f. The bidder will not be entitled to any increase in Unit Price of the Desktop Computer before GST occurring during the period of delivery for any reason.
- g. The "Unit Price of the machine before GST" should be inclusive of all costs involved for the delivery to the destination(s) which include the cost of Installation & Commissioning at destination, Cost of services to be provided during Comprehensive Warranty of three years. (Refer Para 3(e) of "Scope of Supplies" of this tender)
- h. No extra payment or revision of "Price of Desktop Computer before GST" shall be accepted on account of any discrepancy in nomenclature of items. The Bidder is advised to seek clarification, if any, desired before submitting the tender/bid.
- i. The competing bids of "Unit Price of the Desktop Computer before GST" shall be given due consideration as the Commercial Bid would be evaluated on the basis of lowest price.

I/We as bidder certify that:

- I. The tender shall remain valid for acceptance for 90 days from the date of opening the Technical Bid of the tender.
- II. Agree to offer services for onsite comprehensive warranty for three years on the Desktop Computers supplied through this tender.
- III. Agree that the offer price is valid for a period of 90 days from the date of opening of technical bid of this tender.

Further confirm that we agree with the terms and conditions specified in "Instructions to Bidders" and if selected, the execution of supplies would be made in compliance.

Name & Signature of the authorized bidder with stamp
Contact details of authorized person of bidder who have signed the tender.

Name.....
Designation.....
Phone (office).....
Phone (Mobile).....
E mail.....