

Ref. No. : NSIC/HO/IT/126

Date 20-03-2020

**CORRIGENDUM - 3 FOR RFP EXTENSION**  
**CYBER SECURITY SERVICE PROVIDER**

This is in reference to Request for Proposal ref. no. NSIC/HO/IT/126 published on 13-02-2020.

It is informed to all prospective Bidders that the last date for RFP submission is extended upto 26.03.2020 at 16:00 hours. It shall be opened on the same day at 17:00 hours.

The clarifications to queries received are enclosed and also communicated to respective Bidders through email.

*Vinay Kumar Prasad*  
General Manager 20-03-2020  
Contract & Procurement

विनय कुमार प्रसाद / VINAY KUMAR PRASAD  
महाप्रबंधक (सी.एण्ड.पी.) / General Manager (C&P)  
राष्ट्रीय लघु उद्योग निगम लिमिटेड  
The National Small Industries Corporation Ltd.  
(A Govt. of India Enterprise)

**PRE-Bid reply to Queries regarding RFP for Engagement of IT/ Cyber Security Audit Service Provider - NSIC**

Bidder Name:- .....		Statement		Clarification sought	Reply for the query
Sl. No.	RFP page No.	RFP Clause No.	Statement	Clarification sought	Reply for the query
1	12	Scope of work	Cyber Security Certificate to be provided.	As consulting firms it will be difficult for us to issue certificates, therefore request you to please remove the clause as we will submit Cyber security assessment report.	Please refer the Technical Specification which is amply clear
2	11	Scope of work	Carry out ethical Internal and External Penetration Test for NSIC Portals and Web based Applications	May we request you to please give an estimated number of web applications	Estimated number of applications will be approximately 17 existing application and 4 perspective over a period of 2 Years
3	11	Scope of work	The First Cyber Security Audit exercise needs to be commenced within 10business days of issuing the Work Order. This needs to be done at all offices Locations (NSIC Registered Office and NSIC Port Offices) and Departmental end users for all types of IT systems of NSIC for Cyber Security	May we request you to kindly give an estimation on the total number of locations	One location NSIC Head office, Delhi
4	13	ELIGIBILITY CRITERIA	The Bidder should have a turnover of at-least 50 lakhs in each of last three financial years (i.e. 2016-17, 2017-18, 2018-19).	May we request you to increase the turnover to INR 10 Crores in order to ensure that quality of the assessment is not compromised This would also ensure that the bidders will have the capabilities to deliver the work	Please refer the Technical Specification which is amply clear

Note : Technical Specification means Request for Proposal there .

May 20-03-2020



5	14	1.1 Technical Evaluation Criteria, Point 3	<p>The Bidder should have executed at least 3 orders in last five years of similar nature of jobs, particularly in Cyber Threat &amp; Vulnerability Assessment and Site Security Audit Services at any Govt. Department / Quasi Govt. Dept / PSU / Board / Council. For each completed order 10 marks will be given.</p>	<p>May we request you to kindly modify the clause as below: The Bidder should have executed at least 3 orders in last two years of similar nature of jobs of more than INR 25 Lakhs particularly in Cyber Threat &amp; Vulnerability Assessment and Site Security Audit Services at any Govt. Department / Quasi Govt. Dept / PSU / Board / Council. For each completed order 10 marks will be given.</p> <p>This will ensure bidders who have execute large-scale projects are eligible</p>	Please refer the Technical Specification which is amply clear
6	14	1.1 Technical Evaluation Criteria, Point 4	<p>The Bidder should have minimum of 10 employees on roll as on date of submission of this tender.</p>	<p>May we request you to kindly modify the clause as: The Bidders should have minimum of 100 employees on roll as on date of submission of this tender.</p>	Please refer the Technical Specification which is amply clear
7	14	1.1 Technical Evaluation Criteria, Point 4	<p>The Bidder should have minimum 5 employees certified as Certified Information Systems Security Professional (CISSP), Information Security Management Systems—Lead Auditor, Certified Information Security Manager (CISM), Computer Hacking Forensic Investigator (CHFI).</p>	<p>May we request you to kindly modify the clause as: The Bidders should have minimum 30 employees certified as Certified Information Systems Security Professional (CISSP), Information Security Management Systems—Lead Auditor, Certified Information Security Manager (CISM), Computer Hacking Forensic Investigator (CHFI).</p>	Please refer the Technical Specification which is amply clear

8	14	SELECTION PROCEDURE -- NSIC	The opportunity to match L1 rates will be given to Bidders based on the position in the financial evaluations of Bids eg: - L2, L3, L4 etc.	May we request out change the selection procedure to QCBS (70-30)	Please refer the Technical Specification which is amply clear
9	14	SELECTION PROCEDURE -- NSIC	SELECTION PROCEDURE - NSIC can empanel more than one Bidder for cyber security audit (subject to maximum of 3) at the L1 Rates.	Request you to specify incase more than one bidder empaneled how will the work/orders be distributed?	Please refer the Technical Specification which is amply clear
10	15	PAYMENT TERMS	100% Payment will be made after submission of Security Certificate.	As stated above, we cannot submit/issue "security certificates ". Request you to please modify the clause to- 50% Payment will be made after submission of draft assessment report and 50% Payment after the submission of final assessment reports	Please refer the Technical Specification which is amply clear

*Handwritten signature*

Bidder Name:- .....						
SI. No.	RFP page No.	RFP Clause No.	Statement	Clarification sought	Reply for the query	
1	11	Scope Of Work	The First Cyber Security Audit exercise needs to be commenced within 10 business days of issuing the Work Order. This needs to be done at all offices Locations (NSIC Registered Office and NSIC Port Offices) and Departmental end users for all types of IT systems of NSIC for Cyber Security. Report of Cyber Security Gaps along with the recommendations needs to be provided by the Bidder and based on the same security Gap analysis and action would be taken at NSIC end. The First Phase of the Cyber Security Audit and its Reporting need to be completed within 20 business days of commencement.	Kindly specify the location of audits. 2. As it is mentioned in the RFP that all offices Locations (NSIC Registered Office and NSIC Port Offices) and Departmental end users for all types of IT systems of NSIC for Cyber Security is required. Kindly clarify whether Security audit of IT Systems is also a part of scope of work. If yes, then please provide the location-wise details of IT Systems for Security	One location NSIC Head office, Delhi. No , Security audit of IT Systems is not a part of scope of work	
2	4	Technical Evaluation Criteria	The Bidders should have minimum 5 employees certified as Certified Information Systems Security Professional (CISSP), Information Security Management Systems – Lead Auditor, Certified Information Security Manager (CISM), Computer Hacking Forensic Investigator (CHFI).	Kindly clarify whether it is mandatory to have certified resource of the mentioned Certifications or 5 Certified Employees having either of the mentioned Certifications is required. CEH and OSCP are Industry Standard certifications for Cyber Security Audit. Therefore, we request you to please include CEH and OSCP certifications as well.	Please refer the Technical Specification which is amply clear	
3	18	Annexure B – Financial Bid	Man days required (in numbers)	Calculating the number of Man days for security audit for any application depends on the factors like number of input fields and Forms, Login modules, Back-end Database, CMS etc. In the absence of these details, it would be difficult to specify the Man Days. Kindly clarify.	Remains Unchanged	

Bidder Name : .....		Reply for the query	
Sl.NO	ITEM		
1	No of Applications to be audited	Estimated number of applications will be approximately 17 existing application and 4 perspective over a period of 2 Years	
2	Testing URL or URL's and Relevant Description of the application, proposed for audit	Will be provided later to empanelled agencies.	
3	Location of Audit ( <b>Onsite - from your location / Offsite - from our location remotely</b> )	One location NSIC Head office, Delhi	
4	Whether the target application is accessible remotely from internet	Yes, except Critical applications	
5	Authorization No. of roles & types of privileges for the different roles.	Will be provided later	
6	Provision for e-commerce and/or payment gateway	As of Now No	
7	Site users (closed user group and/or open to public)	Will be provided later	
8	Whether the site contains any content management module (Y/N)	Will be provided later (Different Applications have different Scenarios)	
9	No. of Static and Dynamic Pages in each URL	STATIC PAGES: Will be provided later	DYNAMIC PAGES:
10	No. of forms in the application (Module wise)	Will be provided later	
11	Technical Person contact details	Mentioned in the RFP	

Bidder Name:- .....

Sl. No.	RFP page No.	RFP Clause No.	Statement	Clarification sought	Reply for the query
1	11	Technical Evaluation Criteria	Minimum 5 employees certified with CISSP, CISM, CHFI	we request you to revisit the above eligibility criteria and remove the condition of mandatory only three certifications	Please refer the Technical Specification which is amply clear

