



**TENDER**

**FOR**

**SUPPLY, INSTALLATION, CONFIGURATION & TESTING**

**of**

**RACK SERVER**

**Tender No. - NTSC/WST/Software Purchase/2016-17/92**

**NSIC- Technical Services Centre**  
(A Government of India Enterprise)  
Okhla Industrial Estate, Phase III  
Near Kalkaji Mandir  
New Delhi-110020

Tel No. 011-26826848, 26826797  
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**NSIC-Technical Services Centre,  
Okhla Industrial Estate,  
New Delhi**

Ref: - NTSC/WST/Software Purchase/2016-17/92

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**NSIC TECHNICAL SERVICES CENTRE,  
Okhla Industrial Estate,  
New Delhi**

Ref:- NTSC/WST/Software Purchase/2016-17/92

**NOTICE INVITING TENDER**

NSIC-Technical Services Centre (NTSC), Okhla, New Delhi invites sealed tender in two bid system (Technical & Commercial bid in two separate envelopes) from OEM/ Authorized Dealer/ Authorized Distributor for **Supply, Installation, Configuration & Testing of Rack Server** in their office at Okhla Industrial Estate, Phase-III, New Delhi.

The details are summarized below:-

a)	Name of Work	Supply, Installation, Configuration & Testing of Rack Server as per specifications are mentioned in Annexure-'A'
b)	Technical Bid	The details for submission of Technical Bid is placed at <b>Annexure-'A'</b>
c)	Commercial Bid	The details for submission of Commercial Bid is placed at <b>Annexure-'B'</b>
d)	Cost of Tender Documents	The tender document can be collected free of cost from the office of the General Manager of the Centre w.e.f. <b>3<sup>rd</sup> Oct., 2016 to 18<sup>th</sup> Oct., 2016</b> (except Saturday & Sunday) between 09.30 to 15:30 hours. Alternatively tender form can be downloaded from our website <b><u>www.nsic.co.in</u></b> from <b>3<sup>rd</sup> Oct, 2016 to 18<sup>th</sup> Oct, 2016.</b>
e)	Earnest Money Deposit (EMD) along with Tender	The EMD of Rs. 6,000/- (Rupees Six Thousand Only) shall be submitted in the form of Cheque/D.D. in favour of ' <b>NSIC Ltd.-NTSC A/c</b> ' payable at New Delhi along with the Technical Bid envelope while submitting the tender.
f)	Last date of submission of tender	Tender shall be received by <b>18<sup>th</sup> Oct, 2016</b> up to 15:30 hours at the office of the General Manager, NSIC-Technical Services Centre, Okhla Industrial Estate, New Delhi-110020.

g)	Date of opening of Technical Bid  (Envelope-1)	The first envelope containing Technical Bid will be opened on <b>18<sup>th</sup> Oct, 2016 at 16:00 hours</b> , at office of the General Manager, NSIC-Technical Services Centre, Okhla Industrial Estate, Near Govindpuri Metro Station, New Delhi-110020.
h)	Date of opening of Commercial Bid  (Envelope-2)	The date for opening second envelope containing Commercial Bid will be intimated to the qualified bidders separately.

**Note:** In case any further detail is required, the same can be collected from the office of General Manager, NSIC-Technical Services Centre, Okhla Industrial Estate, New Delhi from 3<sup>rd</sup> Oct., 2016 to 18<sup>th</sup> Oct., 2016 (except Saturday & Sunday) between 09:30 hours to 15:30 hours.

General Manager  
NSIC Technical Services Centre  
New Delhi

**NSIC-Technical Services Centre,  
Okhla Industrial Estate,  
New Delhi**

Ref:- NTSC/WST/Software Purchase/2016-17/92

**COMMERCIAL AND GENERAL TERMS & CONDITIONS**

**1. Submission of tender:**

Sealed tenders in the two cover system should be submitted in the prescribed form and should be addressed to the General Manager, NSIC-Technical Services Centre, Okhla Industrial Estate, Phase III, New Delhi-110020. The bigger envelope must be super-scribed "**Tender for the Supply, Installation, Configuration & Testing of Rack Server**" with tender inquiry number and its due date. The two sealed envelopes inside the bigger envelope must be as under:

***i) Envelope No-1:** The said envelope is for technical bid & shall be super-scribed as "Tender for the Supply, Installation, Configuration & Testing of Rack Server -Technical Bid"*

***ii) Envelope No-2:** The said envelope is for commercial bid & shall be super scribed as "Tender for the Supply, Installation, Configuration & Testing of Rack Server - Commercial Bid".*

**2. Authority of tenderer:**

The Bidder shall be an OEM/ Authorized Dealer/ Authorized Distributor of Rack Server to deal with NSIC Technical Services Centre, Okhla Industrial Estate, Phase-III, New Delhi.

**3. Duly filled in Tender:**

All the columns of the tender shall be duly filled in. Any cutting/over writing in the tender must be signed by the person who is signing the tender. The rates shall not be overwritten. The financial part in commercial bid shall always be both in figures and words. In case of any discrepancy, amount mentioned in words will be considered for evaluation.

**4. Rejection of Tender:**

While submitting the tender, if any of the prescribed conditions are not fulfilled or are incomplete in any form, the tender is liable to be rejected. If any tenderer stipulates any condition of his own, such conditional tender is liable to be rejected.

**5. Earnest Money Deposit:**

- a) An EMD of Rs. 6,000/- (Rupees Six Thousand Only) shall be paid along with the tender (in Technical Bid) either by way of Cheque/DD drawn in favour of '**NSIC Ltd.-NTSC A/c**' payable at Delhi. The EMD will be returned to the unsuccessful bidders after the orders are placed on the successful bidder. No interest on EMD will be paid.

The unit registered with Central Purchase Organization i.e. DGS&D, NSIC or with the concerned Ministry or Dept. shall be exempted from the payment of earnest money under rule 157 of GFR, 2005. In such cases, the necessary certificate has to be enclosed along with the Technical Bid.

b) The EMD will be forfeited in following cases:

- I. If the bidder fails to accept the order based on his offer (bid) within the time stipulated in supply order.
- II. If the bidder fails to timely supply the equipment with specifications in compliance to as mentioned in Annexure –B.

**6. Bid Price:** The price shall be firm and shall include all applicable taxes and other charges. Any variation in the taxes duties, levies, charges, insurance etc. till the delivery of goods shall be to the Tenderer account.

**7. Validity of tender:** The tender shall be valid for a period of 45 days from date of opening of the Technical Bid of tender.

**8. Opening of Technical Bid:**

The Technical Bid shall be opened on 18<sup>th</sup> Oct 2016 at 16:00 hours, at the office of General Manager, NSIC-Technical Services Centre, Okhla Industrial Estate, Near Govindpuri Metro Station, New Delhi – 110020. One of the authorized representatives of the bidder may be present at the time of opening of the tender.

**9. Opening of Commercial Bid:**

The Commercial Bid of technically qualified tenderer will be opened on stipulated due date. The date & time for opening of Commercial Bid shall be intimated to the qualified tenderers. One of the authorized representatives may be present at the time of opening of the tender.

**10. Delivery:**

- a) The successful tenderer shall complete supply within 3 Weeks from the issue of award letter / Supply Order.
- b) The Rack Server is to be delivered at NSIC-Technical Services Centre, Okhla Industrial Estate, Phase III, New Delhi along with the Owner's Manuals.
- c) The liability of equipment till commissioning and testing shall lie with the tenderer.

**11. Packing:** The server and its accessories shall be supplied in packed condition. Defective, broken or unsealed pack will not be accepted.

**12. Payment:**

- a) 95 % payment will be made by the Corporation by account payee cheque subject to:
  - i. The tenderer sending bills in duplicate (original + copy) giving the reference number of the supply order along with copies of LR/delivery note.
  - ii. The tenderer shall submit the document which shall clearly indicate proper supply, Installation of machines.
  - iii. Submission of Installation, Configuration with clients and testing report duly certified by workshop in-charge.

b)The balance 5% payment of total bill value will be released to supplier after 45 days subject to satisfactory performance of the server along with the EMD.

**13. Service Facility:** In order to ensure proper and timely after sales service, manufacturer or authorized agency shall have network to deploy Service Personnel at short notice and attend to the maintenance.

**14. Warranty Period:** The server offered as per the specifications at Annexure 'A' shall have three (03) years on-site warranty for smooth functioning, against defective design, defective quality material supplied, manufacturing defects etc. if any.

**15.** General Manager, NSIC Technical Services Centre reserves the right to reject the tender/ bid wholly or partly without assigning any reason and to restrict the list of qualified Tenderer for opening of commercial bid to any number deemed suitable by him from out of bids received.

**16.** In the event of any dispute the legal matter shall be subjected to the jurisdiction of Delhi Court only.

*We confirm with our acceptance to the Commercial & General Terms & Conditions (S.No-1 to 16) as given above.*

Signature of the Tenderer with seal

**NSIC-Technical Services Centre,  
Okhla Industrial Estate,  
New Delhi**

Ref:- NTSC/WST/Software Purchase/2016-17/92

**FORMAT & REQUIREMENTS FOR SUBMITTING TECHNICAL BID**

1. Name of Tenderer: .....
2. Complete office address.....
3. Contact details of authorized person of tenderer who have signed the tender.
  - a. Name & Designation.....
  - b. Phone (office).....
  - c. Mobile number.....
  - d. E mail.....
4. PAN of supplier (copy to be enclosed).....
5. TIN of supplier (copy to be enclosed).....
6. EMD details .....
7. Make of the Server: .....
8. Model number: .....
9. The party shall submit self-declaration on there letter head on following:-
  - a. Models quoted by them being in commercial production and due evaluation completed
  - b. Have diagnostic software and used by them to test the server
  - c. The server shall work on 230V $\pm$ 10%, 50Hz power supply
  - d. Server shall be CE or UL certified or ERTL/ETDC certified for safety (IEC-60950-1)
  - e. Server shall be RoHS compliant.
  - f. Environmental test sequence (Compliance):-
    - a. Dry Heat Test: For 16 hrs. at a temp. of 45°C in accordance with IS:9000/part-3/section-5/1977
    - b. Cold Test: For 4 hrs. at a temp of 0°C degree in accordance with IS:9000/part-2/section-4/1977
    - c. Damp heat cycle test: For 2 cycles of 24 hrs. at a temp of 40°C & 95% RH in accordance with IS:9000/part-5/ section 1/1981

The server shall be checked for all the parameters as per T/E conditioning. After completion of the above environmental tests sequence, with a recovery period of 1 to 2 hrs., the server shall be functional.



## TECHNICAL SPECIFICATION

S No	Description of Items	Qty	Unit	Accepted to supply as per description (Yes/No)
01	<p>Supply, Installation, Configuration and testing of Server with below mentioned Specification</p> <p>(a) CPU: Intel Xeon E5-2620 v4, 2.1 GHz, minimum 8 core, 20 MB L3 Cache</p> <p>(b) Chipset: Intel C610 or better compatible with CPU.</p> <p>(c) Motherboard: OEM / Intel Original Motherboard.</p> <p>(d) Slots : 2 Nos PCI/PCI Express</p> <p>(e) Memory: 16GB,2400 MHz DDR4 RAM or higher and Expandable to 256GB</p> <p>(f) Hard Disk Drive : 3 x 600 GB, 15,000 rpm SAS</p> <p>(g)RAID Controller: SAS/SATA Controller up to 8 SFF drive</p> <p>(h) Video Controller: To support VGA or above resolution</p> <p>(i) Monitor: 18.5" TFT (Same make).</p> <p>(j) Keyboard: 104 Keys Keyboard</p> <p>(k) Mouse: Optical Mouse</p> <p>(l) Ports: 4 Nos. USB Port</p> <p>(m) Certifications: Windows, Red Hat certified, SUSE Linux Enterprise Server (SLES).</p> <p>(n) DVD writer: 8x or better DVD writer.</p> <p>(o) Networking: Dual LAN (10/100/1000) Network Card with asset Feature tracking and security management, remote wake up</p> <p>(p) Power Supply: 900wt Redundant Power Supply, power supply surge protected, Gold power efficiency</p> <p>(q) Industry Standard compliance: Microsoft logo certification, USB 3.0 support, ASHARE A3, WOL Support, ACPI 2.0b Compliant.</p> <p>(r) Cabinet: Rack Mounted</p> <p>(s) Warranty : 3 Years onsite</p>	01	No	

The following documents shall be enclosed along with technical bid.

- a. Duly signed copy of page no 3 to 12 of tender document number NTSC/WST/Software Purchase/2016-17/92.
- b. The Authorized Dealer/ Authorized Distributor should provide copy of authorized letter from an OEM.
- c. Copy of PAN & TIN
- d. EMD (if applicable)
- e. Undertaking Annexure 'C'

(Signature of Tenderer)

**NSIC-Technical Services Centre,  
Okhla Industrial Estate,  
New Delhi**

Ref:- NTSC/WST/Software Purchase/2016-17/92

**FORMAT & REQUIREMENTS FOR SUBMITTING COMMERCIAL BID**

1. Name & Address of the Tenderer:

.....

SI No	Description of Items	Qty. In no.	Amount in Rs. (Excluding Tax)	Taxes			Other Charges	Total FOR price at NTSC, Okhla
				CST	VAT	Service Tax		
	<p>Supply, Installation, Configuration and testing of Server with below mentioned Specification</p> <p>(a) CPU: Intel Xeon E5-2620 v4, 2.1 GHz, minimum 8 core, 20 MB L3 Cache</p> <p>(b) Chipset: Intel C610 or better compatible with CPU.</p> <p>(c) Motherboard: OEM / Intel Original Motherboard.</p> <p>(d) Slots : 2 Nos PCI/PCI Express</p> <p>(e) Memory: 16GB,2400 MHz DDR4 RAM or higher and Expandable to 256GB</p> <p>(f) Hard Disk Drive : 3 x 600 GB, 15,000 rpm SAS</p> <p>(g)RAID Controller: SAS/SATA Controller up to 8 SFF drive</p> <p>(h) Video Controller: To support VGA or above resolution</p> <p>(i) Monitor: 18.5" TFT (Same make).</p> <p>(j) Keyboard: 104 Keys Keyboard</p> <p>(k) Mouse: Optical Mouse</p> <p>(l) Ports: 4 Nos. USB Port</p> <p>(m) Certifications: Windows, Red Hat certified, SUSE Linux Enterprise Server (SLES).</p> <p>(n) DVD writer: 8x or better DVD writer.</p> <p>(o) Networking: Dual LAN (10/100/1000) Network Card with asset Feature tracking and security management, remote wake up</p> <p>(p) Power Supply: 900wt Redundant Power Supply, power supply surge protected, Gold power efficiency</p> <p>(q) Industry Standard compliance:</p>	01						

Microsoft logo certification, USB 3.0 support, ASHARE A3, WOL Support, ACPI 2.0b Compliant. (r) Cabinet: Rack Mounted (s) Warranty : 3 Years onsite									
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Total FOR Price (in Words):- .....

**Note:**

1. The prices quoted above are on FOR delivery to the address **NSIC Technical Services Center, Okhla Industrial Estate, New Delhi 110020.**
2. No "C" Form will be issued.

(Signature of Tenderer)

ORIGINAL

**(Letter head)**

**Annexure-C**

**(Undertaking)**

We declare that we are not a defaulter to any Govt. organization/ PSU since last 2 years for any reason due to non-supply of server even after agreed to supply in stipulated time.

Sign & Stamp of Tenderer

**\*\*\*\*\*END OF TENDER DOCUMENT\*\*\*\*\***