The National Small Industries Corporation Ltd. "NSIC Bhawan", Okhla Industrial Estate, New Delhi-110020

Tender Document

For

Conducting a Study to assess the role of Micro, Small & Medium Enterprises in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest remedial measures for corrective action for future growth.

Last date of receipt of tender : 06.08.2015

(Latest by 15.00 hrs)

Date of opening of Technical Bid : 11.08.2015

(15.00 hrs)

Date of opening of Price Bid : 18.08.2015

(16.00 hrs)

(Paramjeet Singh) General Manager(TM)

The National Small Industries Corporation Ltd. (A Government of India Enterprise) "NSIC Bhawan" Okhla Industrial Estate New Delhi - 110020

Ref. No. SIC/HO/BD/TM/2015-16 Dated: 23.07.2015

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The National Small Industries Corporation Ltd. "NSIC Bhawan", Okhla Industrial Estate New Delhi-110020

No. SIC/HO/BD/TM/2015-16	Dated: 23.07.2015
M/s	

Sub: Invitation for Conducting a Study to assess the role of Micro, Small & Medium Enterprises in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest remedial measures for corrective action for future growth.

National Small Industries Corporation Ltd (NSIC) is a Government of India Enterprise under the administrative control of Ministry of MSME working for promotion of Micro, Small & Medium Enterprises (MSME).

NSIC intends to conduct a study to assess the role of Micro, Small & Medium Enterprises in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest measures and action plan for future growth as stated in Terms of Reference (TOR). A copy of the Terms of Reference along with following documents is attached for your reference:

- (i) Standard form of certificates (i.e. Annexure A, B, B1) to be included in the <u>technical proposal</u> and Annexure C in the financial proposal.
- (ii) Standard form of agreement to be executed with the agency to which the work will be awarded.

In this regard sealed quotations are invited on two bid system (i.e. Technical proposal and financial proposal) from Government / Semi-Government / Autonomous Bodies / reputed professional agencies / Institutions having experience of conducting study / survey.

Earnest Money Deposit of Rs.25,000/- will have to be submitted by the participating agency in the form of DD in favour of 'NSIC payable at New Delhi' and will only be returned after selection and acceptance of the offer by the final bidder. The Units registered under Single Point Registration Scheme (SPRS) of NSIC are exempted from Earnest Money Deposit.

<u>Eligibility Criteria:</u> The bidder must have to submit the proof of the following eligibility criteria in the technical bid:-

- a) Bidder must have an experience of 5 years in the similar nature of work.
- b) Bidder must submit the proof that he has earned minimum revenue of Rs. 50 lacs each year in the last 3 years from the studies / research / consultancy.
- c) Bidder must have successfully conducted at least five similar studies for PSU/Govt. Depts. in the last three years.
- d) Bidder must have conducted two studies of minimum of Rs. 7.5 lacs each in the last financial year (2014-15).
- e) Attested copies of service tax registration number and PAN no.
- f) Copies of Income Tax Return for the last two financial year.

Request for Proposal (RFP) should contain quotations in two separate sealed envelopes (marked as 'Technical Proposal' and 'Financial Proposal') should be addressed to the General Manager (TM), superscribing as 'Quotation to conduct the study to assess the role of Micro, Small & Medium Enterprises in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest remedial measures for corrective action for future growth. The quotation must reach the following address on **06.08.2015 by 15.00 hrs**.

General Manager (TM)
National Small Industries Corporation Ltd.
(A Govt. of India Enterprise)
NSIC Bhawan, Okhla Industrial Estate-III,
New Delhi-110020
Tel. No. 011-26928023, Fax-011-26322820

NSIC reserves the right to accept or reject any or all of the quotations received in response to the above referred invitation, without assigning any reason.

NOTICE INVITING TENDERS

Sub: Invitation for conducting Study to assess the role of Micro, Small & Medium Enterprises in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest remedial measures for corrective action for future growth

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TERMS OF REFERENCE

<u>Sub:</u> Conduct a Study to assess the role of Micro, Small & Medium Enterprises in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest remedial measures for corrective action for future growth.

An overview of Auto Cluster

Global Scenario

India exports a vast range of automotive chassis and components. The major component categories that have shown a healthy growth in exports are vehicle components and accessories, transmission shaft and cranks, drive axles, starter motors, generators, and bumpers. The driving force behind India's growing automotive components exports in the past has been higher exports by Indian subsidiaries of global OEMs and manufacturers.

Major Characteristics

The Indian auto component industry is a thrust sector for India. The industry displays tremendous potential in generating employment and boosting entrepreneurship in the country. In terms of location, over 70 percent of the automotive components companies are situated in either the northern or western regions. Delhi, Pune, and Aurangabad have traditionally been one of the most important clusters for the automotive components segment in India. Predominantly, this sector caters to the aftermarket while a number of players in this unorganized sector involved in job work and contract manufacturing. Manufacturers in this sector operate independently with little investment and on a small scale. Most components required by the Indian automobile industry are manufactured locally. Import dependence is estimated to the tune of 13.5 percent of the domestic demand.

Indian Scenario

The Indian automotive components industry has emerged as one of India's fastest growing manufacturing sectors and a globally competitive one. The quality of components made in India has improved significantly in the last decade. India is estimated to have the potential to become one of the top five auto component economies by 2025.

MSMEs in Auto Cluster

The Indian automotive component industry is small in size compared to the world market. India is estimated to have the potential to become one of the top five auto component economies. The industry has been experiencing high growth.

Trends

Current trends indicate a smooth run for the auto component industry and are poised to grow rapidly led by the increasing use of innovative auto components and the rising flexible auto components industry market. As companies try to differentiate in the face of increased competition, they are expected to focus on newer designs of auto components, materials and formats. Organized retail and liberalization have increased the competition in the auto components sector. Companies are slowly but steadily changing their designs even in industrial segments like paints, chemicals, lubricants etc.

Innovation and cost pruning hold the key to meeting the global challenge of rising demand from developed countries and competition from other emerging economies. Several large Indian auto component manufacturers are already gearing to this new reality and are substantially investing in capacity expansion, establishing partnerships by setting up R&D facilities and design capabilities. These companies are in the process of making a mark on the global arena.

Challenges

The various challenges prevalent in auto component industry are enumerated below:

- Low capital base
- Limited generation of surplus funds for re-investment due to tight working capital cycle
- Lack of awareness of business opportunities
- Inadequate exposure to international environment
- Limited geographical diversity of markets
- Obsolete Technology
- Poor infrastructure facilities
- Poor negotiation powers due to fragmented nature of industry; which in turn limits their pricing power
- Dependence on traders and agents to access overseas markets which threatens their competitiveness
- Product substitutes due to fast-changing technology

The emerging opportunity to assess the role of MSMEs in Auto Cluster at Bhiwadi, Pune and Aurangabad keeping in view the challenges faced by MSME sector with regard to rapid changes in technology and the abundant opportunities present in the auto sector, it has been decided to conduct a study assess the role of MSMEs in Auto Cluster at Bhiwadi, Pune and Aurangabad and to suggest remedial measures for corrective action for future growth.

 Objective of the Study: To assess the role of MSMEs in Auto Clusters located at Bhiwadi, Pune & Aurangabad and suggest the remedial measures for corrective action for further growth.

2. Scope of Assignment:

- Carrying out a SWOT analysis of MSMEs in auto parts industry located at Bhiwadi, Pune & Aurangabad.
- Identification of various products & manufacturing clusters pattern of above industry in the aforementioned places.
- Identification of factors affecting growth of auto parts industry, (product wise).
- Identify the technology gaps in the auto parts manufacturing techniques in MSME sector.
- Identification of emerging technologies and new cost effective solutions in auto parts manufacturing.
- Identify the number of Industries product wise engaged in manufacturing of Auto parts in above clusters.
- Suggest possible remedial measures and corrective action for further growth.
- Scope of growth of clusters in above areas.

3. Methodology:

- Collection of secondary data using search engines, directories, reports, magazines, newspapers, journals etc.
- Collection of data from related Associations, Institutions etc. through a structured questionnaire.

- Identifying and visiting clusters and manufacturing hubs of the said industry and collecting primary data through questionnaires by way of personal interaction with concerned persons.
- A minimum sample size of 100 auto part units in each cluster at Bhiwadi, Pune and Aurangabad needs to be ensured.
- Analyzing the data so received and evaluating the same in terms of objectives of the study as mentioned above.
- Indentify the remedial measures for up gradation of auto parts industry.
- > Preparation and submission of Draft Report & Power Point presentation to Board/Ministry.
- Submission of Final Report.
- The Agency may also be requested to make Power Point Presentation on the recommendations contained in the Final Report

4. Report and Time Schedule:

The study is to be completed within 10 weeks from the date of award of assignment. It is expected that the following assignment schedule for reporting will be adhered to:-

S. No. Project Activity					٧	Veeks	3				
	1	2	3	4	5	6	7	8	9	10	
1	Finalization of questionnaire/ Secondary data collection	V	1								
2	Field survey				1						
3.	Data Analysis							1	V		
4.	Submission of Draft Report comprising of findings, suggestions & remedial measures for corrective action and making Power Point Presentation.									√	
5.	Submission of Final Report & PPT. In addition, the bidder will be required to give presentation in the Ministry after submission of Final Report and make the necessary changes in the Report, if required.										7

5. <u>Time schedule:</u>

The assignment is to be completed in 3 stages as described below:

Phase I (First 2 weeks): Desk research related to collection of secondary data using search engines, directories, reports, magazines, newspapers, journals etc. and preparation/ finalization of questionnaire in consultation with NSIC.

Phase II (3rd- 9th week): During this phase, field Survey to be carried out by way of interaction through personal visits, interviews, meetings preferably with the owner of MSMEs is to be made, in order to gather data. The analysis of the data is also to be completed in terms of the objectives of the study and accordingly draft report is to be prepared and submitted to NSIC for its comments.

Phase III (10th week): On the basis of comments of NSIC on the draft report the final report is to be prepared and submitted. A Power Point presentation also needs to be submitted/ made to NSIC/Ministry of MSME.

6. Deliverables:

- a. 2 copies of draft report to be submitted within nine weeks from the date of assignment of work.
- b. 5 copies of final report along with soft copy within 10 weeks from the date of assignment of work.

7. Data to be provided by NSIC:

NSIC will provide the Name, addresses, telephone numbers of Branch Heads of Branch Offices of Bhiwadi, Pune and Aurangabad.

Other required data will be gathered by the agency by their own sources.

8. Penalty:

Any delay in submission of report by the agency (unless a written permission is accorded by NSIC) will attract a penalty of 5% of the contract value per week subject to a maximum of 25% of the amount of the contract.

9. Payment:

- > 20% of the contract value will be paid to the agency on submission of first draft report.
- 30% of the contract value shall be paid upon submission of draft of final report.
- ➤ Balance 50% payment will be released to the agency on acceptance of final report.

10. Other Terms & Conditions:

- The assignment should be completed within the stipulated time in the award letter. Delay
 in submission of the report beyond the stipulated time will attract penalty as mentioned
 above. For factors beyond the control of the agency, suitable extension in time may,
 however, be granted at the written request of the agency. However, the decision of NSIC
 shall be final and binding on the agency.
- The total fee for the study to be quoted by the agency will include service tax and other taxes, if any and all other expenses to be incurred during the course of conducting the survey. The liability of payment of the tax shall be of the agency conducting the study.
- The draft/ final reports and the contents thereof would be the intellectual property of NSIC and would not be published by the concerned agency without prior written approval of NSIC.
- If the performance of the agency during the conduct of the study is not found to be satisfactory, the award of the assignment can be terminated and the amount already paid to the agency shall be recovered.
- The raw data/ processed data/ findings should not be disclosed by the agency to any third party without prior written approval of NSIC.
- Earnest Money Deposit (EMD) of Rs. 25,000/- in the form of Demand Draft in favour of 'NSIC payable at New Delhi' will have to be submitted by each tender participating agency along with technical bid. However, NSIC registered units will be exempted from EMD.
- The validity of the quotations including charges for the study must be for atleast six months from the date of tender opening.

CONSULTANT'S ORGANIZATION AND EXPERIENCE

A - Consultant's Organization

[Provide here a brief note (not more than two pages) description of the background and organization of your entity and each associate, if any, for this assignment.]

B - Consultant's Experience

[Using the format below, provide information on each assignment for which your entity, and each associate for this assignment, was contracted for carrying out consulting services similar to the ones requested under this assignment.]

1. Assignment	name:
Value of the	contract (in Rs.)

Country:
Location within country:
Name of client:
Address:
Start date (month/year):
Completion date (month/year):

2. Assignment name:

Value of the contract (in Rs.)

Country:
Location within country:
Name of client:
Address:
Start date (month/year):
Completion date (month/year):

Name of associated Consultants, if any:

Name of senior professional staff of your firm involved and functions performed: (indicate most significant profiles such as Project Director/

Coordinator/Team Leader)

Narrative description of Project:

Description of actual services provided by your staff within the assignment:	
Firm's Name:	

Note: The bidder must have to submit the proof of the following:-

- (a) Bidder must have an experience of 5 years in the similar nature of work.
- (b) Bidder must submit the proof that he has earned minimum revenue of Rs. 50 lacs each year in the last 3 years from the studies / research / consultancy.
- (c) Bidder must have successfully conducted at least five similar studies for PSU/Govt. Depts. in the last three years.
- (d) Bidder must have conducted two studies of minimum of Rs. 7.5 lacs each in the last financial vear (2014-15).
- (e) Attested copies of service tax registration number and PAN no.
- (f) Copies of Income Tax Return for the last two financial year.

* The Corporation reserves the right to relax the above conditions depending upon the response from the bidders.

Even though the bidders meet the above qualifying criteria, they are subject to be disqualified if they have:

- Made misleading or false representation in the forms, statements and attachments submitted in proof of the qualification requirement at above.
- Records of poor performance such as abandoning the work, not properly completing the contract, inordinate delay in completion, litigation history or financial failure etc.
- Their business banned by any central / state govt., departments / public sector undertakings or enterprises of central / state govt.
- Not submitted all the supporting documents or not furnish the relevant details as per the prescribed format.
- Conceal any information required to be furnished as per the offer conditions or make misleading or false representations in the forms, statements and attachments submitted in proof of the qualification requirements.
- No condition / deviation which is either additional or in modification of the offer conditions shall be included in the offer. If the offer contains any such condition or deviation from proposed condition, the offer is liable to be rejected.
- Record of adverse performance of the bidder such as termination of contract awarded to him and completion of balance works at his risk and cost / banning of business with the bidder by any of the central / state govt., departments / public sector undertakings or enterprises of central / state govt. will weigh against the qualification of the bidder for the award of the contract and may lead to rejection of the offer.
- NSIC does not bind itself to accept lowest or any other offer and reserves the right to reject lowest or any or all offers without assigning any reasons whatsoever. Decision of NSIC shall be final and binding on the entire bidders.
- NSIC further reserves the right to cancel the bidding process at any time prior to award of contract without thereby incurring any liability to the affected bidder or bidders on account of NSIC's such action.

General Description of Team

S. No.	Name of Team Leader & Staff	Position	Input (Staff-months)
1. 2. 3. 4. 5. 6. 7.			

Note: CV of the Team Members to be provided in the format given at **Annexure B-I.**

CURRICULUM VITAE (CV) OF PROPOSED PROFESSIONAL STAFF FOR THE ASSIGNMENT

1. Proposed Position [only one candidate shall be nominated for each position]:
2. Name of Entity [Insert name of entity proposing the staff]:
3. Name of Staff [Insert full name]:
4. Date of Birth:
Nationality:
5. Education: [Indicate college/ university and other specialized education of staff member, giving names of institutions, degrees obtained, and dates of obtainment]:
6. Membership of Professional Associations:
7. Publications (Indicate books, research papers and other articles published in reputed journals).
8. Other Training(s): [Indicate significant training since degrees under point 5 -Education was obtained]:
9. Countries of Work Experience: [List countries where staff has worked in the last ten years]:
10. Employment Record: [Starting with present position, list in reverse order every employment held by staff member since graduation, giving for each employment (see format here below): dates of employment, name of employing organization, positions held]: From [Year]:To [Year]: Employer: Positions held:
11. Detailed Tasks Assigned [List all tasks to be performed under this assignment]

12. Work Undertaken that Best Illustrates Capability to Handle the Tasks

Assigned [Among the assignments in which the staff has been involved, indicate the following information for those assignments that best illustrate staff capability to handle the tasks listed under point 10].
Name of assignment or project
Year
Location
Client
Main project features:
Positions held:
Activities performed:
13. Certification: I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience. I understand that any willful misstatement described herein may lead to my disqualification or dismissal, if engaged.
Date:
[Signature of staff member or authorized representative of the staff] Day/Month/Year

Full name of authorized representative:_____

CONSULTANT'S FINANCIAL PROPOSAL

(a) Cost of the Study/Survey/Research Paper: Rs
(b) Service Tax: Rs
(c) Total Cost (a+b): Rs

Note: No separate payment towards overheads, equipment, accommodation, procurement of primary and /or secondary data, necessary travel (if any), etc. shall be allowed.

AGREEMENT

WHEREAS, the NSIC wishes to have the Consultant perform the Assignment hereinafter referred to, and

AND WHEREAS, the Consultant is willing to perform this Assignment,

NOW, THEREFORE, THE PARTIES hereby agree as follows:

- 1. Services: (i) The Consultant shall perform the assignment specified in
 - "Terms of Reference and Scope of Assignment," which is an integral part of this Agreement (the "Assignment").
 - (ii) The Consultant shall provide the details of personnel listed in Annex B, "Consultant's Personnel," to perform the Assignment.
 - (iii) The Consultant shall submit to the NSIC the reports in the form and numbers and within the time periods specified in clause no 4, 5 & 6 of TOR.
- 2. **Term:** The Consultant shall perform the Assignment within ten weeks from the date of this Agreement or any other period as may be subsequently agreed by the parties in writing, subject to liquidated damages for the delay attributable to the Consultant as indicated in clause 12 of this agreement.

3. Payment

A. Ceiling

For the Assignment, the NSIC shall pay the Consultant the sum of [insert amount]. This amount includes all of the Consultant's costs and deliverables as well as any tax obligation that may be imposed on the Consultant.

B. Schedule of Payments

The schedule of payments is specified below:

- 20% payment will be made to the agency on submission of first draft report.
- 30% of the contact value shall be paid upon submission of draft of final report.
- Balance 50% payment will be released to the agency on acceptance of final report.

C. Payment Conditions

- (i) Payment will be made as per Clause "B" above on receipt of draft report from Consultant and acceptable to the NSIC.
- (ii) Final payment shall be made not later than 6 weeks, following submission by the Consultant of complete invoices in duplicate to the NSIC whichever is later.

approval of the reports and of other deliverables by the NSIC and for receiving and approving invoices for the payment.

5. Performance Standards

The Consultant undertakes to perform the Assignment with the highest standards of professional and ethical competence and integrity. The Consultant shall promptly but not later than 5 days replace any employees assigned under this Contract that the NSIC considers unsatisfactory.

6. Confidentiality

The Consultant shall not disclose any proprietary or confidential information relating to the Services, this Agreement or the NSIC's business or operations without the prior written consent of the NSIC.

7. Ownership of Material

Any studies, reports or other material, graphic, software or otherwise, prepared by the Consultant for the NSIC under the Agreement shall belong to and remain the property of the NSIC. The Consultant may retain a copy of such documents and software for the purpose of this Agreement.

8. Insurance

The Consultant will be responsible for taking out any appropriate insurance coverage at its own cost.

9. Re-Assignment

The Consultant shall not re-assign this Agreement or sub-contract any portion of it without the NSIC's prior written consent.

10. Dispute Resolution

Any dispute arising out of the Agreement, which cannot be amicably settled between the parties, shall be referred for arbitration to an arbitrator nominated by the Chairman cum Managing Director, NSIC. Provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time, shall be applicable. Courts in Delhi shall have jurisdiction in the matter.

11. Events of Default

- (i) Delay in furnishing of any report within the period mentioned for in clause no 4, 5 & 6 of TOR, provided that there shall not be default for the period of Force Majeure and delays solely attributable to the NSIC.
- (ii) Any report being non-acceptable to the NSIC for lack of professional quality.
- (iii) Breach of any of the terms of this Agreement.

12. Consequences of Default

- (i) On the occurrence of any of the event of default on the part of Consultant, the NSIC may terminate this Agreement and claim refund of any money paid and refuse to make any more payment.
- (ii) In case of default being limited to delay only, the NSIC, may in the alternative, claim the agreed liquidated damages @ 5% of the amount of contract for every week of delay, not exceeding in any case 25% of the amount of contract. The amount of liquidated damages shall be withheld and/or recovered from the payment to be made to the Consultant.

13. Force Majeure

The Parties shall be entitled to excuse performance of their respective obligations to the extent they are unable to perform the contract by an event of Force Majeure. A party claiming relief on this account shall immediately on becoming aware of Force Majeure event give notice to the other party disclosing the manner in and the period during which performance of its obligation is likely to be affected.

For the purpose of the Agreement Force Majeure means Acts of God, wars or similar action affecting India, Civil Commotions or general strike (excluding by its own employees) lying beyond the reasonable control of the affected Party.

14. Notice

The address of the Parties for all communication is: NSIC:

Tender Marketing Division National Small Industries Corporation Ltd. NSIC Bhawan, Okhla Industrial Estate, New Delhi-110020

Consultant:

All notices with the aforesaid address sent by pre-paid registered-post or speed post or sent by fax with confirmation of its delivery or email shall be deemed to have been served and received by the addressee within the time they should have been delivered/received at the addressee's end.

Any change of address will not be valid unless acknowledged by the other party.

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·	entatives of the Parties to this Agreement being duly and have executed those present this day of
For and on behalf of the	
The National Small Industries Corporation Ltd.	FOR
Signed by	Signed by
Designation:	Designation:
In presence of	In presence of