

To,
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Sir,

Marketing Intelligence Cell of NSIC is planning to set up a Call Centre. Sealed quotation is invited for supply and installation of the following items :

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|--|-------|
| 1.Contact Centre Equipment | 1 No. |
| • 04 Analog CO trunk Ports | |
| • 16 Analog Station Ports | |
| • Call details reports in Excell | |
| • Phone Manager Lite for each external Port | |
| • Voice Mail Lite Mounting Kit | |
| • Expandable upto 240 Trunk | |
| 2. Analog Business telephone with Noise cancelling Headset
Compatible with IP Office 500. | 09 |
| Nos. | |
| 3. Analog phone with display & Speaker phone. | 06 |
| Nos. | |
| 4. 9U Rack. | 1 No. |
| 5. UPS550VA. | 1 No. |

Please indicate Installation Charges and taxes etc. as applicable. Payment will be made after satisfactory installation. Please also enclose certificate of authorized channel partner of Avaya Global Connect.

Your sealed quotations should reach us on or before 2.00 P.M. by 27th September through Registered / Speed Post / Courier on the address given below :

General Manager (MIC),N.S.I.C. LTD.
Room No.411-413, Jeevan Tara Building,
5, Parliament Street, New Delhi-110001

Thanking you,

Yours faithfully,

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