NATIONAL SMALL INDUSTRIES CORPORATION LTD. "NSIC BHAWAN" Okhla Industrial Estate New Delhi -110 020

Tender Notice

No. NSIC/HO/TISDC/13

Request for Proposal for Supply of National Tenders to NSIC's Members and availability of Web Platforms through NSIC Website's.

Sealed Quotations are invited in the prescribed format for **Request for Proposal for Supply of National Tenders to NSIC's Members and availability of Web Platforms through NSIC Website's.**

The Quotations should be submitted separately for Technical bid and financial bid. The envelopes should be addressed to GM (TISDC), NSIC, Okhla Industrial Area , New Delhi - 110020 and should reach by **14:00** hrs on **17th July,2013**. The Tenders will be opened on **17th July, 2013** at **16:30** hrs in the presence of authorized representatives of the firms who wish to participate.

The proposals must be accompanied with the Earnest Money of Rs.10,000/-(Rupees Ten Thousand only) in the form of Demand Draft favouring **"The National Small Industries Corporation Limited"** payable at New Delhi. Without the EMD, the proposal shall be rejected outright.

The NSIC reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of contract without assigning any reason.

The detailed Tender document can be downloaded from NSIC's Website <u>www.nsic.co.in</u>.

(Sandeep Tomer) Dy.Manager (IT)

Request for Proposal for Supply of National Tenders to NSIC's Members and availability of Web Platforms through NSIC Website's.

National Small Industries Corporation (NSIC) is delivering Business Information at the doorsteps of MSMEs since 2003 through a professionally managed Web Portal <u>www.nsic.co.in</u> and other supplementary value added services. NSIC is also serving MSME Sector through B2B portal for Infomediary services through <u>www.msmemart.com</u>. Currently NSIC has 5,000 Live Members (approximately) and expected to increase upto 10,000 (approximately) by next one year.

1.0 Scope of Work

Sealed Quotations are therefore invited for providing comprehensive information on the National Tenders sector specific for the period of **One Year** from the date of agreement.

- 1. Web based information on National Tenders with regular update a cross linkage for accessibility of tenders from NSIC Website's as and when required with NSIC theme shown on the pages.
- 2. Tender Information should cover
 - Government tenders
 - Public Sector Tenders
 - Private sector Tenders
- 3. Tender Email Alerts
 - Provision of Daily Tender Notices through e-mails to NSIC Customers based on their Sector specific choice through the email address provided by NSIC.
- 4. The tender information should cover all the sectors for example :
 - INFORMATION TECHNOLOGY
 - LEATHER AND LEATHER PRODUCTS
 - KNITWEAR AND GARMENTS
 - PHARMACEUTICALS AND CHEMCIALS
 - AUTO COMPONENTS
 - LIGHT ENGINEERING (BUILDING HARDWARE, PUMPS, AGRICULTURE DIESEL ENGINES, HAND TOOLS, BICYCLE COMPONENTS ETC.)
 - AGRO AND FOOD PROCESSING
 - BIO-TECHNOLOGY AND BIO MEDICAL
 - DIMENSIONAL STONES
 - LOW COST BUILDING MATERIALS
 - CERMAICS
 - Any tender information related to Micro, Small & Medium Enterprises (SMEs) can be added.
- 5. The bidder should keep provision of a User ID and Password for every member. The member can log on to website any time, from any part of the world, and get the tender of his choice. This service allows member to access tenders from the website directly.
- 6. Tender information through E- Mail alerts for the specific sectors should be sent to their mailboxes on daily basis.

- 7. The Bidder will ensure the readability of attachment if any, sent along with the Email alerts.
- 8. In case a separate link is given for display of tenders, the NSIC website theme should be applied to all the linked pages and no other advertisement or logo should be displayed.
- 9. The access to the tender information to NSIC Members shall be unlimited.
- 10. Project/Business News Information from all over the India to be provided.

2.0 REPORT FORMAT

Service provider will provide monthly log reports in the following format:

Report-I

S#	Name of NSIC Members		Tender Notice		Sent Date	
Rep	Report-II					
S#	Sector	Tender Notice		Total Number of NS Tender Notice is sen	IC Members to which t	

3.0 BID SUBMISSION PROCEDURE

3.1 The Request for Proposal (RFP) shall be submitted in two parts in separately sealed envelopes and super scribed as below:

Part I: Technical Bid – Total team Strength and Clientele Part II: Commercial Bid - Lump sum Amount Per year.

3.2 Bid Validity The bid shall be valid for 90 days from last date of submission.

4.0 Earnest money and Request for Proposal Format

- 4.1 The RFP document is available on the NSIC website <u>www.nsic.co.in</u>. Bidders can download the RFP free of cost and use it for submission.
- 4.2 Earnest Money Deposit of Rs. 10,000/- (Ten Thousand only) should be in the form of Demand Draft favoring "The National Small Industries Corporation Limited" payable at New Delhi. Without the EMD, the proposal shall be rejected outright. The earnest money deposit (EMD) of the unsuccessful bidders shall be refunded after the contract has been awarded without any interest thereon

5.0 Payment Schedule

NSIC will make payment for the contracted services under this RFP as per details given below:

5.1 25% of total amount as Quarterly payments at the end of each quarter will be released on satisfactory performance and after submission of reports mentioned at S.No. 2 above.

6.0 Performance

6.1 In case, the Bidder does not perform under the contract to the full satisfaction of the Corporation, NSIC reserves right to reject the services rendered under the contract in its entirety or partially, as the case may be, during the evaluation period of rendered services and Bidder shall be liable to refund the full of that quarter. In this regard the decision of the General Manager of NSIC, Head Office, TISDC Department, New Delhi shall be final & binding.

7.0 Timely Availability of Support Services

The Bidder should have proper and adequate support mechanism at New Delhi to provide all necessary support under this project. The Bidder should be able to provide support services at all users/members of NSIC either through their own support offices or through franchise centers. The response time for the support services for the required Tender/service should not be more than 24 hours.

8.0 Eligibility Criteria

Only those Bidders fulfilling the following criteria should respond to the Request for Proposal:

- 1. Bidder should have experience of 3 years in rendering services for National Tenders.
- 2. The Bidder should have given services to Government sector/ PSU Sector.
- 3. The entire responsibility of authenticity of Tender Information should be born by Bidder and any legal dispute that may arise will be taken care by Bidder.

Bidder should submit documentary evidence in respect of all above mentioned criteria while submitting the proposal. Proposal of Bidder who do not fulfill the above criteria or fail to submit documentary evidence thereon would be rejected.

9.0 Last Date for Submission of Tender

The Quotations should be submitted separately for Technical bid and financial bid. The envelopes should be addressed to GM (TISDC) and should reach by 16:00 hrs on 17^{th} July,2013. The Tenders will be opened on 17^{th} July, 2013 at 16:30 hrs in the presence of authorized representatives of the firms who wish to participate.

10.0 The NSIC reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of contract without assigning any reason whatsoever.

11.0 NSIC, as per its discretion, may procure services from one or more than one supplier, or procure services in parts. The detailed Tender document can be downloaded from NSIC's Website <u>www.nsic.co.in</u>.

12.0 LIQUIDATED DAMAGES

Time is the essence of the assignment. On the occurrence of any of the event of default on the part of bidder, the NSIC may be at liberty to terminate the Contract/Work Order. In the event of termination of contract, the bidder shall be liable to pay the 25% of total contract value along with damages if any, claimed by NSIC Members.

13.0 ARBITRATION

- 13.1.1 For any resolved dispute or differences arises between NSIC and the bidder with this regard to this Tender Document/ Agreement, the same shall be referred to the sole arbitrator appointed by CMD/ Director (Planning & Marketing)/ Director(Finance) of NSIC. Such appointed arbitrator shall be either an employee serving or retired from the office of NSIC or of any other Public Sector Undertaking (PSU) or Law Faculty Member of Government University or any other Advocate Retired Judge. There shall be no objection by any party for appointment of such person as Arbitrator. The award of the Arbitrator so appointed shall be final and binding on the parties to this Tender Document/ Agreement.
- 13.1.2 The Venue of Arbitration shall be at Delhi.

Annexure 'B'

Formats for Bids

A) Technical Bid Format

1.	Name of the Bidder	
2.	PAN / TAN No.	
3.	List of Clientele along with the Project Value (For past 3 Years)	

4.	Referees in all projects	

(Please enclose a separate sheet, if needed)

B) Financial Bid Format

Description		Amount (in Rs.)
Lump sum amount for Supply of National Tenders to NSIC's Members and availability of Web Platforms through NSIC Website's.	:	
Taxes	:	
Total Amount	:	