

Grievance Redressal Mechanism

Customers/ MSME units can forward their grievances / complaints at the registered address of the Corporation. The Corporation has grievance redressal mechanism within the organization to resolve such grievances. All grievances in respect of the Corporation will be redressed within a month. Details of the Nodal Officer is as under :

Smt. Nitika Anand
Grievance Officer
NSIC Ltd
NSIC Bhavan
Okhla Industrial Estate
New Delhi-110 020
Email Id : grievance[at]nsic[dot]co[dot]in
Tel No. : 011-26926275

In case the grievance is not satisfactorily addressed, the same may be escalated to the Chairman-cum-Managing Director of the Corporation.